

*I/H Recall folder*

INTERNATIONAL TRUCK AND ENGINE CORPORATION

4201 WINFIELD ROAD, WARRENVILLE, IL 60555

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**TRUCK GROUP****INTERIM ACTION FOR SAFETY RECALL 03516**

July 2004

Dear International Customer:

International Truck and Engine Corporation has notified the National Highway Traffic Safety Administration of a safety defect involving the front driveshaft of certain 4800 Series vehicles built between 6/30/1999 and 5/28/2002 with a certain Fabco TC-200 transfer case (feature 013TJZ only) and is conducting a Safety Recall to address this defect. The front driveshaft can possibly become separated from the vehicle without warning and get into the path of other vehicles on the highway, possibly resulting in property damage, personal injury, or death.

In December of 2003, you were sent a notice that International was working on a remedy. A final remedy has been determined, however, parts will not be available until roughly December of 2004. Please read on for actions you can take until parts become available.

**ACTION YOU SHOULD TAKE**

1. Our records show that you are the owner of the vehicle identified on the enclosed card. If you are not the owner, please read paragraph number 6.
2. *If you operate your vehicle at highway speeds for extended periods of time (four wheel drive disengaged or engaged) you are at a higher risk than someone who primarily operates in a local or off-road environment.*
3. Please consider performing one of the following actions until the final remedy becomes available.
  - a. *Limit top speeds to 40 MPH.*
  - b. *Remove the front driveshaft if you plan to drive the vehicle above 40 MPH for extended periods of time.*
4. Dealers will be notified of this **7/9/2004**. The removal or re-installation of your front driveshaft will be performed without charge to you and will take approximately 15 minutes.

5. If the vehicle will not or cannot be corrected, please mark on the enclosed card under "CHECK ONE" the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.



**VEHICLES THAT HAVE TWO (2) FRONT DRIVE SHAFTS, A CENTER BEARING IN THE FRONT DRIVELINE, OR DRIVESHAFTS THAT ARE NOT FACTORY ORIGINAL ARE NOT INVOLVED IN THIS RECALL AND DO NOT REQUIRE ANY FURTHER ACTION.**

6. In the event you do not own the vehicle described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

#### **IF YOU NEED ASSISTANCE**

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

**INTERNATIONAL TRUCK AND ENGINE CORPORATION**